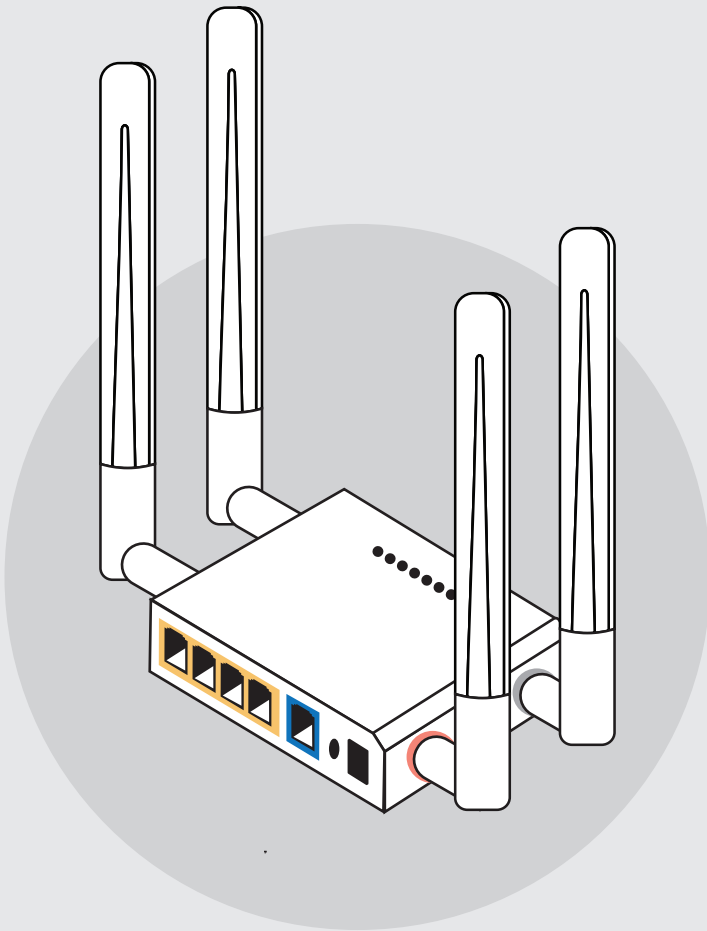


GET BOX

Quick Start Guide



Jāngala

To access instructions in Arabic, French or Spanish you can scan this QR code to download them from our website.



Contents

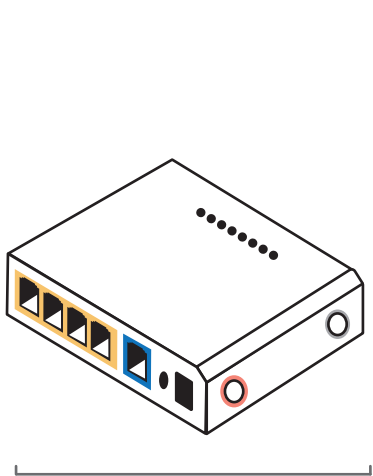
Welcome to Get Box, the easy-to-use Wi-Fi connectivity device. This guide explains how to set up your Get Box. Please read carefully before starting.

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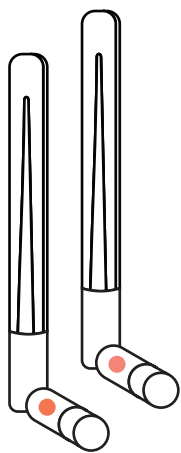
Getting started:

What's Included

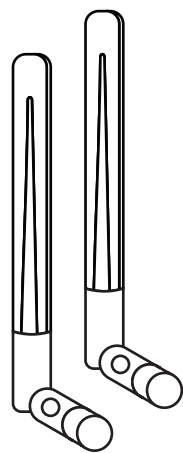
Check you have everything you need. Here's a checklist of what you'll need to get set up.



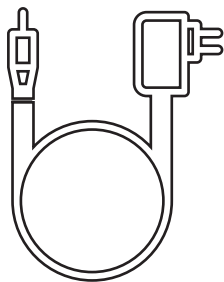
Get Box



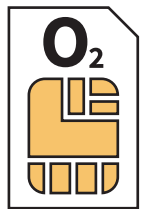
x2 Antennas
with peach dots



x2 Antennas
with white dots



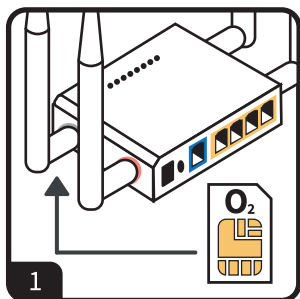
Power Supply



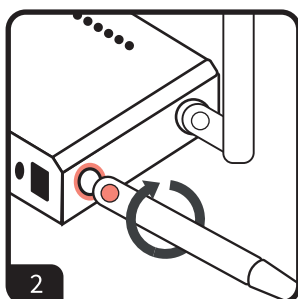
O2 SIM Card

Getting started:

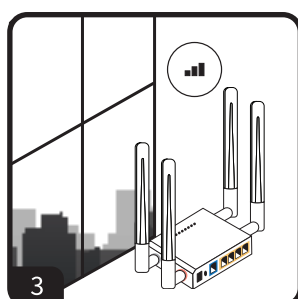
Setting up and using Get Box



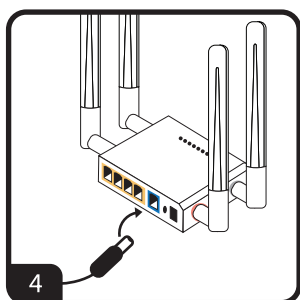
1 Insert the SIM card into the Get Box, ensure the metal chip is facing upwards



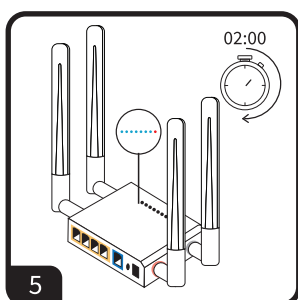
2 Screw the antennas into the colour-coordinated ports



3 Place Get Box near a window. Your signal may be stronger if you move it to a location with a clear view of the sky



4 Plug in Get Box using the power supply. It will turn on automatically. (Please refer to Safety Information, p. 6-7)



5 Wait 2 minutes. The LED lights on the front of Get Box will become regular

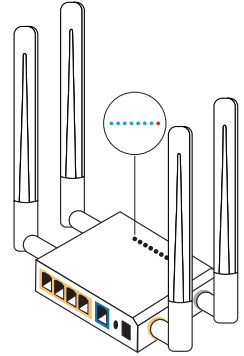


6 On your phone or computer, connect to the Wi-Fi network 'GetBox..'. The full name and password can be found on the bottom of your Get Box

You are now connected and can start browsing the internet

Get Box Light Guide

- The flashing blue lights on the front of Get Box indicate signal strength.
- The solid red and blue flashing light indicates Get Box is on.
- The breathing lights from left to right indicate signal strength.
- These will appear every few seconds.



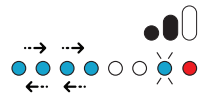
Poor signal:

If two lights appear, you have poor signal.



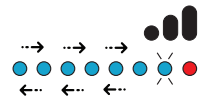
OK signal:

If four lights appear you have good signal.



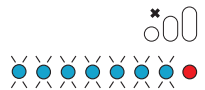
Good signal:

If five or more appear you have excellent signal.



No signal:

If all lights are flashing you have no signal.



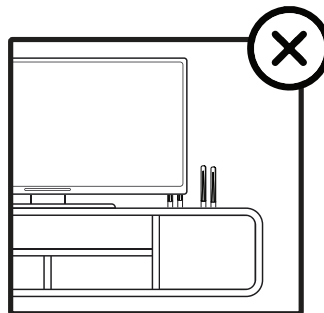
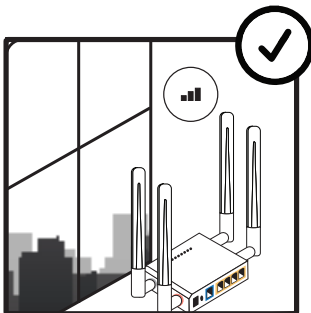
Troubleshooting Get Box

1. Why can't I access the internet?

- Check your SIM card is inserted correctly. The metal chip must be facing upwards and you should hear a click when you insert it. (See image 1)
- Remove your SIM card and insert it again.
- Check the antennas are screwed in correctly. Ensure you have screwed them into the correct colour-coordinated ports.
- Your SIM card may have run out of data. You can check this by accessing the Get Box Homepage on your browser by visiting config.getbox.home/ [**see check your remaining balance section below**]
- You can also check your balance by inserting the SIM in your phone and dialling 4444
- Try moving the location of your Get Box. As Get Box is a mobile router, it may have better signal in some locations than others - similar to a phone.
- If you still can't access the internet, please contact the organisation responsible for your Get Box

2. Why is my internet slow?

- You may have poor signal, the number of LED lights breathing from left to right will indicate how strong your signal is
- Try moving Get Box to a location with a clear view of the sky. For example, near a window
- Try moving Get Box to somewhere with less obstructions. For example, avoid putting it on a bookcase or under a table



3. My password is incorrect or I need to change my password.

- Ensure you are using the password on the label on the bottom of your Get Box
- If it's still not working or you want to change the password, please contact the organisation responsible for your Get Box

4. Why are the LED lights off even though the Get Box is plugged in?

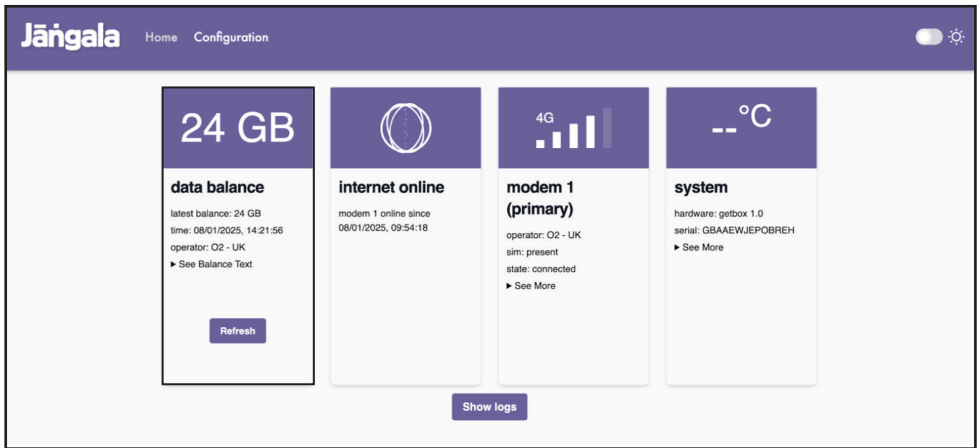
- Unplug Get Box and check for visible damage to the cable or the Get Box
- If there are no visible signs of damage, try Get Box in a different plug socket
- If the lights are still off, please contact the organisation responsible for your Get Box to ask for a replacement

5. The LED lights are on but my device can't connect to the Get Box

- Try moving closer to the Get Box. It may be that you are too far away.
- Restart your Get Box by unplugging it and plugging it back in. Wait 2 minutes.
- Restart the device you are trying to connect to Get Box
- If possible, try using a different device such as a computer or mobile device to connect to Get Box to ensure the issue is not your device
- If you still can't connect, please contact the organisation responsible for your Get Box

Check Your Remaining Balance

1. On your phone or computer, connect to the Get Box Wi-Fi network
2. Go to config.getbox.home/ in your browser
3. On the Get Box homepage you will be able to see your remaining balance in the data balance section highlighted below.



Safety information and certification

1. **WARNING:** The warnings for the care and handling of the Jangala's Get Box are listed below
 - The only way to turn the power off is to disconnect your Get Box from the adapter or the power adapter from the power source
 - If there are any visible signs of damage to your Get Box or the power supply, unplug it immediately and contact the organisation responsible for your Get Box

- Don't disassemble Get Box or make repairs yourself. You run the risk of electric shock and voiding the limited warranty. If you need support, contact the organisation responsible for your Get Box
- Do not block airflow around Get Box while the device is turned on
- Do not stack anything on top of Get Box; this can overheat and damage it
- Incorrect handling, such as dropping the Get Box, can cause damage and invalidates the warranty
- Do not get the device wet
- Use only the power supply provided by Jangala and in the original packing of this product
- If you have any questions, please contact the organisation responsible for your Get Box

2. Disposal Information

Recycling:

- This product bears the selective sorting symbol for Waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European directive 2012/19/EU in order to be recycled or dismantled to minimise its impact on the environment. The user has the choice to give their product to a competent recycling organisation or to the retailer. Please contact the organisation responsible for your Get Box if you wish to return it
- EU regulatory conformance and FFC. For EU/EFTA, this product can be used in the following countries: FR GB GR

Please note:

- Jangala is not the network owner of the Wi-Fi service that End Users may access through the Get Boxes
- End Users may not use the Get Boxes to access illegal content or in connection with illegal activities
- End Users must comply with any licence or usage terms and conditions imposed by third party service or network providers in connection with the Get Boxes provided by Jangala [to the extent applicable].

Useful information on **data usage**

Light Usage



2 MB*

Download one document



15 MB

Web Browsing



40 MB

Playing Minecraft

Medium Usage



80 MB

Streaming Music on Spotify



100 MB

Browsing Instagram



407 MB

Doing Homework on BBC Bitesize

Heavy Usage



900 MB

Attending an online class on Zoom



2560 MB

Watching a movie on Netflix



4000 MB

Downloading a high definition movie

How much data you use in an hour depends on what you do, the speed of connection to the internet, and your device. The above are examples of different activities and the data they might need using a typical smartphone.

***1024 MB = 1GB**

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